PROPERTY OWNERS ASSOCIATION

ABERDEEN PROPERTY OWNERS ASSOCIATION, INC.
COMCAST CONTRACT

September 8, 2021

The POA is pleased to announce that it has negotiated a 5-year extension of its Contract with Comcast, on terms that are generally more favorable to the parcel owners. As before, all owners will be able, initially, to choose whether the owner wants to receive Comcast's Triple Play (video (i.e. TV), internet and phone), at a monthly cost of $117.00, or just the video services, at a monthly cost of $54.00. Please take note, if homeowners choose to receive Triple Play, they cannot ever downgrade their service for the life of the 5-year Contract. But if they choose initially to receive only the video services (meaning, of course, they will need to make separate arrangements for internet and phone services), they will be given an opportunity, each year, to upgrade to Triple Play. But again, once they upgrade, they have to maintain the Triple Play for the remainder of the Comcast contract.

HOAs – A new service selection form is included with this mailing. Individual Aberdeen Communities should distribute this form to all owners in their community who wish to change their service (either upgrade or downgrade). A downgrade in service from Triple Play to Video Only **IS** permitted, **this one time only.** Only Current Homeowners should use this form. If they do not return this form, they will automatically keep their current service; Triple Play or Video Only.

If the homeowner's selection stays the same, they do not need to do anything. Individual homeowners need to return the new selection form back to the POA (not their sub-association) to let us know whether you elect to receive Comcast's Triple Play of services or just the bulk video services, by no later than September 30, 2021. Homeowners should notify the POA of such decision, by mail or e-mail, as follows:

Aberdeen Property Owners Association, Inc.
C/o Campbell Property Management
Attn: Lisa Teets, Property Manager
9897 Lake Worth Road, Suite 304
Lake Worth, Florida 33467
lteets@campbellproperty.com

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SPECIAL REQUEST FOR COMCAST SERVICE CHANGE

CURRENT HOMEOWNERS

Homeowners should use this form to request a **CHANGE** in their service under the new Comcast bulk contract for the Aberdeen POA. If you want to keep your current service, Triple Play or Video only, you **DO NOT** need to return this form. If you do not return this form, you will automatically keep your current service.

Downgrade in service from Triple Play to Video Only **IS** permitted, **this one time only**.

Upgrades from Video Only to Triple Play are permitted during this **SPECIAL** opportunity and once a year afterwards – forms must be turned in by September 30, 2021 and by **November 1st** in future years.

TENANTS- No changes are permitted by tenants; only homeowners can request upgrade or downgrade of service.

A tenant may order retail services from providers (Comcast, AT&T, etc.) at their own expense, outside of the Aberdeen Bulk Comcast Contract.

PLEASE NOTE: Current homeowners are only permitted to upgrade (Video Only to Triple Play) once a year and during this SPECIAL opportunity. Downgrading (Triple Play to Video Only) is only permitted during this SPECIAL opportunity.

REQUEST FOR CHANGE OF SERVICE

This form must be submitted to **Campbell Property Management** by September 30, 2021 for changes. Use the address at the bottom of this form.

CURRENT HOMEOWNERS:

VIDEO ONLY_____TRIPLE PLAY _____KEEP CURRENT SERVICE_____

Name of Homeowner: _____

Address: _____

Phone #: _____ Village: _____

Signature: _____ Date: _____

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